TERMS AND CONDITIONS

CONFIRMING YOUR RESERVATION

By making a reservation, you are stating that all persons occupying the accommodation have accepted these Terms and Conditions of this Rental Agreement. The person making the reservation will be responsible for the full cost of the accommodation and any other charges incurred.

CANCELLATIONS AND CHANGES

Up to 30 days prior to arrival deposits will be refunded in full.
After 30 days before arrival deposits will not be refunded but may be applied to a future booking within 6 months from original booking.
Manicou River will make every effort to assist you if you need to amend your booking. The requested amendment may be taken as a cancellation, in which case the normal cancellation charges detailed here will apply.
If you do not arrive on the first day or your reservation or cancel any nights after the first date of the reservation has commenced, you will be charged in full. Unfortunately we cannot offer refunds for late arrival due to travel delays. We strongly recommend you take out travel insurance to cover travel delays.

MAXIMUM OCCUPANCY

Only the persons mentioned at the time of booking are entitled to stay on the resort without prior arrangement. Maximum occupancy for all cottages is 3 persons except by special arrangement.

INSURANCE

By making a reservation with us you declare that you are covered by your own insurance for any direct or indirect injuries that may occur on the property and will not make any claim against the owners relating to these. Your personal belongings are not insured by us while on the property. We recommend you take travel insurance that covers you for loss or damage of your personal belongings.

REASONABLE CARE

We expect that you will take good care of your cottage and the property during your stay. Missing items or damage to structure or contents deemed by management to have occurred due to lack of reasonable care may result in additional charges being added to your bill.

Throwing of any waste including food scraps and cigarette butts from the cottage windows or balcony of anywhere on the grounds is strictly forbidden.

Reasonable care includes, but is not limited to, following fire safety, water and power conservation and septic tank guidelines provided in the folder in your cottage.

QUIET ENJOYMENT

We would like all our guests to enjoy a peaceful, relaxing stay at Manicou River. Please be mindful of other guests by not making excessive noise in your cottage or in the car park.
Management reserves the right to evict any persons who persist in creating disturbance for other guests.